



KIBABII UNIVERSITY COLLEGE

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UNIVERSITY REGULAR EXAMINATIONS

2012/ 2013 ACADEMIC YEAR

YEAR TWO SEMESTER TWO

**FOR THE DEGREE OF BACHELOR OF
EDUCATION (ARTS) (GUIDANCE & COUNSELING)**

COURSE CODE: GAC 213

COURSE TITLE: COMMUNICATION IN COUNSELING

DATE: .27th August 2013

TIME: 2.00pm – 5.00pm

INSTRUCTIONS TO CANDIDATES

- Answer question **ONE** and any other **THREE** questions

1. (a) Explain the purpose of communication in counseling (9 marks)
(b) State and explain the relationship between verbal and non-verbal communication during counseling (8 ½ marks)
2. (a) Explain the concept of crisis counseling. (2 ½ marks)
(b) Discuss the various factors that cause crisis in schools; and suggest possible solutions to the above factors. (15 marks)
3. Discuss the various personal and social barriers to effective communication during the counseling process (17 ½ marks)
4. Account for the place of internet counseling in a therapeutic process. (17 ½ marks)
5. (a) Discuss the advantages and disadvantages of group counseling (10 marks)
(b) State and explain the criteria used in selection of group members during group counseling (7 ½ marks)
6. (a) Explain the relevance of proxemics and kinesics in counseling (6 marks)
(b) State and explain the norms and values a counselor must consider when dealing with clients (11 ½ marks)