



**KIBABII UNIVERSITY COLLEGE  
(KIBUCO)**

**MAIN CAMPUS**

**UNIVERSITY REGULAR EXAMINATIONS**

**2014 /2015 ACADEMIC YEAR**

**1<sup>ST</sup> YEAR 1<sup>ST</sup> SEMESTER EXAMINATIONS**

**MAIN**

**2 HOURS**

**DIPLOMA IN SOCIAL WORK AND COMMUNITY**

**DEVELOPMENT**

**COURSE CODE: DSC 067**

**COURSE TITLE: INDUSTRIAL SOCIAL WORK**

**DATE: 13<sup>TH</sup> JANUARY, 2015**

**TIME: 9:00A.M.- 11A.M.**

---

**INSTRUCTION TO CANDIDATES**

Answer Question ONE and any other TWO Questions

1. Explain social service models for occupational social workers (30mks)
2. (a) What are the effects of work place stress (10mks)  
  
(b) As a social worker how you will change the organization to prevent job stress (10mks)
3. Define the term absenteeism and explain various (20mks)
4. (a) Discuss any four forms of role conflict (10mks)  
  
(b) Explain the effects of roles conflict on work (10mks)
5. Citing relevant examples, explain the qualities of an industrial social worker (20mks)
6. (a) Explain factors that contribute to employee drinking (10mks)  
  
(b) Critically evaluate employee assistant program (10mks)