



KIBABII UNIVERSITY COLLEGE

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Knowledge for Development

FACULTY OF EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF PSYCHOLOGY, SOCIAL WORK AND CRIMINOLOGY

2013/2014 ACADEMIC YEAR

SEMESTER ONE EXAMINATION

DIPLOMA IN SOCIAL WORK AND CRIMINOLOGY

COURSE CODE: DSC 067

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE: 14TH AUGUST, 2014

TIME: 9:00A.M.-11:00A.M.

INSTRUCTIONS TO THE CANDIDATES

- **ANSWER ANY THREE QUESTIONS**

1. a) Define the term absenteeism? (3½mks))
b) Explain cause of absenteeism at work place (20mks)
2. a) Define the term occupational hazards (3½mks)
b) Explain different types of occupational hazards (20mks)
3. Explain social service models for occupational social workers (23½marks)
4. Explain factors that influence employees job satisfaction (23½Marks)
5. Explain problems that come in the way of the practice of social work in industry (23½Marks)
6. a) Discuss any FOUR forms of role conflict
b) Explain the effect of role conflict on work performance (23½mks)