



KIBABII UNIVERSITY COLLEGE

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Knowledge for Development

FACULTY OF EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF PSYCHOLOGY, SOCIAL WORK AND CRIMINOLOGY

2013/2014 ACADEMIC YEAR

SEMESTER ONE MAIN EXAMINATION

DIPLOMA IN SOCIAL WORK AND CRIMINOLOGY

COURSE CODE: DSC 067

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE:

TIME:

INSTRUCTIONS TO THE CANDIDATES

- **ANSWER ANY THREE QUESTIONS**

1. a) Define the term absenteeism? (3^{1/3} Marks)
b) Explain cause of absenteeism at work place
2. a) Define the term occupational hazards
b) Explain different types of occupational hazards
3. Explain social service models for occupational social workers (23^{1/3} marks)
4. Explain factors that influence employees job satisfaction (23^{1/3} Marks)
5. Explain problems that come in the way of the practice of social work in industry (23^{1/3} Marks)
6. a) Discuss any FOUR forms of role conflict
b) Explain the effect of role conflict on work performance