



KIBABII UNIVERSITY COLLEGE

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KIBABII UNIVERSITY COLLEGE
(A Constituent College of MasindeMuliro of Science & Technology)

UNIVERSITY EXAMINATIONS

2012 2013 ACADEMIC YEAR

**FOR THE DEGREE OF MASTER OF
BUSINESS ADMINISTRATION**

COURSE CODE: MBA 803

COURSE TITLE: FINANCIAL REPORTING AND CONTROL

DATE: 18TH JUNE 2013

TIME: 2.00 PM – 5.00PM

Instructions to Candidates

Answer Any Four Questions

Read the text and answer the questions that follow:

“It seems no one respects nor cares about me,” began Mr. Mkubwa, the recently appointed CEO of JamboServices Ltd. “I sent a memo to all of you to give me an update of the skills available in your departments but so far, none of you have responded. As Heads of department, I expect you to help provide leadership to this firm. If you sabotage my work, what will your subordinates do? This has to change.

Those dissatisfied with working for Jambo services should quit. I do not have to call you for face to face meeting for you to take your work seriously. I hope this is the last reminder I am giving. Now, get back to work!” He concluded. The managers left his office wondering what would befall them.

Required ‘

- a) It seems there is a breakdown in communication at Jambo Services Ltd. As a management consultant, advise Mr. Mkubwa and his management team on various modes of communication to enhance harmony at the senior management level. (100 marks)
- b) The breakdown in communication could be attributed to various barriers that may be inherent in Mr Mkubwa or the Heads of Departments. Discuss some of these barriers (20 marks)

QUESTION TWO

- a) Discuss the contribution of the administrative theories to modern management practice (10 marks)
- b) Identify and discuss the drivers of e-business (10 marks)

QUESTION THREE

- a) Control is an important function of management. However, not all managers execute this function in the desired manner. As the main speaker in a management forum advise the participants on the various types of controls that can be instituted in firm (10 marks)
- b) With reference to Edwin Locke’s Goal Theory, explain how managers can enhance their organization performance (10 marks)

QUESTION FOUR

- a) Critically examine the determinants of centralization (10 marks)
- b) Globalization is a threat to modern management practice. “ Build a case for this assertion (10 marks)

QUESTION FIVE

- a) Planning is not a panacea for enhanced organizational performance. Good plans may still not lead to excellence Discuss (10 marks)
- b) A firm’s internal business environment may determine its efficacy . Discuss (10 marks)