

KIBABII UNIVERSITY COLLEGE(KIBUCO)

SUPPLEMENTARY EXAMINATIONS

SEMESTER 1,2012/2013 ACADEMIC YEAR

FOR THE CERTIFICATE IN INFORMATION TECHNOLOGY

COURSE CODE: ITC 010

COURSE TITLE:INTRODUCTION TO ICT

DATE:

TIME:

Instructions to candidates

- Answer QUESTION ONE AND TWO (Compulsory) and any other three.
- Question ONE carries 32 Marks and the rest 13 marks each.

Section A(Compulsory)

(28mks)

- An operating system has the following characteristics
 - Time shairing
 - Real time
 - MultiUser .

Briefly describe giving an example in each case.

(7mks)

- Define Computer security and describe the various security measures on a computer system.

(7mks)

- Describe various windows inbuilt troubleshooting kit

(7mks)

- Discuss problems and benefits from use of the internet

(7mks)

Section B (Answer any three questions)

1. a) Describe the benefits of ICT.

(7mks)

b) Describe the strategies of effective communication in an organization (6mks)

2. a) Describe the wireless technologies.

(6mks)

b) Describe the components of a computer system

(4mks)

c) List and describe types of soft wares giving an example in each case

(3mks)

3) a) Describe various windows inbuilt troubleshooting toolkit (7mks)

b) Describe the various forms of communication in an organization

(7mks)

4) a) Describe various windows inbuilt troubleshooting toolkit.

(6mks)

b) Describe the strategies of effective communication in an organization

(7mks)