

KIBABII UNIVERSITY COLLEGE

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UNIVERSITY EXAMINATIONS

(SUPPLEMENTARY/SPECIAL EXAMINATIONS)

2012/2013 ACADEMIC YEAR

FOR THE DIPLOMA OF BUSINESS MANAGEMENT

COURSE CODE: DIB 101

COURSE TITLE: PRINCIPLES OF MANAGEMENT

DATE: 13TH NOVEMBER, 2013 **TIME:** 2:00P.M. – 5:00P.M.

Instructions to Candidates

• Attempt any FOUR questions

1.	Citing examples, briefly explain how the principles of administrative management by	
	Henry Fayol are used in today's management of organizations	(10 marks)
) Max Weber's bureaucratic theory is somehow applied in Kenyan organizations.	
	Identify the main features of bureaucracy	(10 marks)
2.	Explain the various organizational structures that jobs in an organization can be	
	grouped into to enhance effective coordination	(10 marks)
	b) Explain the advantages and disadvantages of delegating authority	(10 marks)
3.	Discuss the theories of motivation (20 marks)	
4.	a) Highlight the decisional roles of a manager as given by Henry Mintzenbergy	
		(8 marks)
	b) Describe the stages in group development	(12 marks)
5.	a)Discuss the three leadership styles	(10 marks)
	b)State and explain the five sources of power	(10 marks)
6.	ite short notes on the following as used in management	
	a) Human resource management	
	b) Hwthorne studies	
	c) Centralization and decentralization	
	d) Maslow's hierarchy of needs	
	e) Operant conditioning	(20 marks)