

KIBABII UNIVERSITY COLLEGE

CBA 101

SECTION A (ATTEMPT ALL)

1. (a) Define the following terms
 - (i) Organization
 - (ii) Organizational theory
 - (iii) Organizational structure
 - (iv) Organizational culture
 - (v) Organizational design

(b) Explain why organization exist and the purpose they serve (10mks)

(c) Enumerate the consequences of poor organizational design (4mks)

SECTION B (ATTEMPT ANY THREE)

2. (a) Henna Fayol (1841 – 1925) developed universal principles that would apply in all organizations. He is considered t be a type 1 theorist whose various principles are still relevant today. Identify their 14 principles by fayol (14mks)

(b) What is an organizational environment (1mk)

3. (a) How does the functional structure help a company reach its goals? (3mks)

(b) What problems do functional structures face? (3mks)

(C) General environment contains forces that affect all organizations

Discuss (10mks)

4. (a) Silisi an organization theory students was asked of what importance the course was to him, he does not know, assist him (8mks)

(b) What is the importance of organizational design and change (4mks)

(c) Enumerate THREE common characteristics of organizations (3mks)

5. (a) What role do you think organizational structure plays in an organization’s efficiency and effectiveness? Explain (10mks)

(b) Define the following terms

(i) Integration (1mk)

(ii) Differentiation (1mk)

(iii) Formalization

(1mk)

(iv) Centralization

(1mks)

Span of control

(1mk)