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UNIVERSITY REGULATORY EXAMINATIONS

2012 /2013 ACADEMIC YEAR

**FOR THE DIPLOMA IN
SOCIAL WORK AND COMMUNITY DEVELOPMENT**

COURSE CODE: DSC 056

COURSE TITLE: INTRODUCTION TO CASE WORK AND GROUP WORKMETHODS

DATE: 23rd August, 2013

TIME: 9.00a.m – Noon

INSTRUCTIONS TO CANDIDATES

- The exam paper has two sections. Question One in Section A is compulsory and carries 46 ½ Marks. Choose and answer only one question from Section B.

1.
 - a) Define the concept “social case work”. (3.5 marks)
 - b) Briefly explain how the case work method of social work came about. (4 Marks)
 - c) List any six objectives of social case work. (6 Marks)
 - d) Highlight four characteristics of case work method of social work. (8 Marks)
 - d) Explain any four roles of a case worker. (8 Marks)
 - e) You are a case worker. You have been visited by a client for help. Explain the process you will go through in attending to him/her. (12 Marks)
 - f) Discuss the crisis-oriented model of intervention. (5.5 Marks)
2.
 - a) What is “social group work”? (3 Marks)
 - b) Highlight any six advantages of working in groups. (12 Marks)
 - c) List five roles of a group leader. (5 Marks)
3. Discuss the stages through which a group comes into existence. (20 Marks)