

KIBABII UNIVERSITY COLLEGE

FACULTY OF EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL WORK AND CRIMINOLOGY

COURSE CODE SSW207: SOCIAL GROUP WORK

INSTRUCTIONS

Answer question ONE and other two questions FROM SECTION B.

Q1. A). Define and explain the term “communication” (6mks)

B). Explain any FOUR barriers to communication (4mks)

C). Name any five categories of libraries found in Kenya (5mks)

D). Identify and explain the important parts of a written report (5mks)

SECTION B

Q2. Describe how as a college student you can use SQ4R reading strategy (20mks)

Q4. Describe with examples, FIVE barriers to effective listening and note taking (20mks)

Q5. Describe the factors that one may take into consideration when choosing visual aids for oral presentations (20mks)

Q5. Explain any FIVE factors that you will consider when coming up with an effective study group (20mks)