ATTACKABILITY METRICS MODEL FOR SECURE SERVICE ORIENTED
SOFTWARE

ABSTRACT

Software based systems are ubiquitous in modern day operations. There has been an increase
in software based system attacks; leading to the need to equip the project managers, software
designers and software developers with better predictive attackability models at the
architectural design stage. Attackability is a concept proposed recently in literature to
measure the extent that a software system or service could be the target of a successful attack.
The research study aimed to refine the existing predictive metrics models by using the
relationship between the internal software attributes: complexity, coupling and cohesion to
predict at the architectural design level, an external software attribute, attackability. The
model so generated, representing the technical aspect was combined with a social
attackability model, to generate a holistic attackability model. The social attackability model
is based on identified human traits that make people vulnerable to social engineering attacks.
The traits considered are: distraction, social compliance, herd mentality, dishonesty,
kindness, time pressure, and need/greed. Mixed methods research was adopted with its
pragmatic philosophy. Experimental design was used in the study and to analyze the metrics.
Descriptive statistics (frequencies, means and standard deviations) and inferential statistics
(Pearson Correlation Coefficients, Kendall tau-b) were used for analyzing experimental data.
Results indicate that the six metrics and the refined holistic predictive attackability metrics
model are valid. This implies that the metrics can be used as indicators of security threats of
service-oriented software systems.