



**KIBABII UNIVERSITY COLLEGE
(KIBUCO)**

MAIN CAMPUS

UNIVERSITY REGULAR EXAMINATIONS

2014 /2015 ACADEMIC YEAR

1ST YEAR 1ST SEMESTER EXAMINATIONS

MAIN

2 HOURS

DIPLOMA IN SOCIAL WORK AND COMMUNITY

DEVELOPMENT

COURSE CODE: DSC 067

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE: 13TH JANUARY, 2015

TIME: 9:00A.M.- 11A.M.

INSTRUCTION TO CANDIDATES

Answer Question ONE and any other TWO Questions

1. Explain social service models for occupational social workers (30mks)
2. (a) What are the effects of work place stress (10mks)

(b) As a social worker how you will change the organization to prevent job stress (10mks)
3. Define the term absenteeism and explain various (20mks)
4. (a) Discuss any four forms of role conflict (10mks)

(b) Explain the effects of roles conflict on work (10mks)
5. Citing relevant examples, explain the qualities of an industrial social worker (20mks)
6. (a) Explain factors that contribute to employee drinking (10mks)

(b) Critically evaluate employee assistant program (10mks)